

Riverside County Senior Serving Departments

Department	Programs & Services	Description	Contact
<u>Department of Animal Services</u>	Animal Control Riverside County	Riverside County Animal Services provide low-cost pay & neuter surgeries for dogs & cats. Programs offered: Pet Adoption, Relinquish a Pet, Spay & Neuter Services. We also have Volunteer Program.	(951) 358-7387 www.rcdas.org
<u>Assessor-County Clerk-Recorder</u>	Senior Citizens and Disabled Citizens Property Tax Postponement	Allows seniors aged 62 or older, or blind, or disabled, with an annual household income of \$35,500 or less and at least 40% equity in their principal place of residence, to apply to postpone payment of property taxes, under certain conditions. At this time, Mobile Homes are excluded.	1-800-952-5661
	Tax Savings for Seniors	Property tax savings programs for homeowners age 55 or better who sell their home and buy another of equal or lesser value. It allows the taxable value of the original home to be transferred to the replacement home, preventing an increase in property tax due to the relocation	1-800-952-5661
	Severely and Permanently Disabled Property Owners	Homeowners who are severely and permanently disabled may transfer an existing Prop 13 factored base year value to a replacement residence, if certain qualifying conditions are met	1-800-952-5661
<u>Community Action Partnership (CAP)</u> *Offers general assistance for low-income*	Notary Services	Provides on-site Public Notary of documents to the low-income residents of Riverside County at discounted rates.	(951) 955 - 4900

Phone: (951) 955-4900	Weatherization	<p>No Cost Weatherization Services Typical Weatherization Work The following are examples of what can be included in weatherizing your home:</p> <ul style="list-style-type: none"> Sealing drafts and air leaks Improving the efficiency of your heating system Adding insulation Identifying indoor air quality problems Installing other energy-saving devices Low-flow shower heads Hot water heater tank blankets Pipe wrap 	
	Veterans Program	<p>This program allows veterans an opportunity to transition into the civilian workforce. The Veterans V.E.E.P places veterans into our partner companies for a 6-month paid training program. Our goal is to have the employer hire the veteran after they have completed their 6-month training, or prepare them with the skills and experience needed to build their resume for other prospect employers.</p>	(951) 955-3135
<u>Court Services</u>	Superior Court Probate Riverside County	<p>Historic Courthouse, Civil & Probate 4050 Main Str., Riverside, CA 92501 (951) 777-3147</p> <p>Riverside Family Law & Self-Help 4175 Main Street, Riverside, CA 92501 (951) 777-3147</p> <p>Riverside Self Help Center 3535 10th Street-2nd Floor, Riverside, CA 92501 (951) 777-3147</p> <p>Riverside Hall of Justice, Criminal 4100 Main Street, Riverside, CA 92501 (951) 777-3147</p> <p>Moreno Valley Courthouse, Evictions, Small Claims & Traffic 13800 Heacock Street, Bldg.D #201, Moreno Valley, CA 92553 (951) 777-3147</p>	

		<p>Southwest Justice Center, Criminal, Traffic, General Civil, Small Claims, Juvenile & Self-Help 30755-D Auld Road, Murrieta, CA 92563 (951) 704-7634</p> <p>Hemet Courthouse, Civil, Small Claims, Family Law, Traffic & Self Help 880 N. State Street, Hemet, CA 92543 (951) 306-3561</p> <p>Temecula Courthouse, Probate & Evictions 41002 County Center Drive #100, Temecula, CA 92591 (951) 704-7634</p> <p>Banning Courthouse, Civil, Small Claims, Evictions, Criminal, Traffic & Self Help 135 N. Alessandro Road, Banning, CA 92220 (951) 572-5408</p> <p>Larson Justice Center, Family Law, Criminal, Traffic, Probate & Self Help 46-200 Oasis Street, Indio, CA 92201 (760) 393-2617</p> <p>Palm Springs Courthouse, Civil & Evictions 3255 E. Tahquitz Canyon Way, Palm Springs, CA 92262 (760) 393-2617</p> <p>Blythe Courthouse, Civil, Evictions, Small Claims, Family Law, Criminal, Traffic & Self-Help 265 N Broadway, Blythe, CA 92225 (760) 775-8500</p>	
<p>District Attorney Phone: (951) 955-5400</p>	<p>District Attorney of Riverside County and Victim's Services</p>	<p>The District Attorney's office prosecutes offenders who are accused of committing a crime. The DA's office reviews reports from law enforcement agencies and determines whether criminal charges should be filed. Charges are only filed if there is sufficient evidence to support a conviction at trial. The DA's office does not take initial crime reports or conduct initial investigations, although we are happy to advise any agency in their investigation. Once a case is filed, an advocate is assigned to learn the wishes of the victim and to inform the victim of the proceedings. An investigator is also assigned to do any follow up investigation that may be needed.</p> <p>Victim Services is a division of the District Attorney's</p>	

		<p>VICTIM SERVICES IS A DIVISION OF THE DISTRICT ATTORNEY'S</p> <p>Office designed to ensure victims are informed and supported throughout the criminal justice process. Victim Advocates work closely with prosecutors and are specially trained to help children, elders, disabled persons, and violent crime victims. Advocates also assist victims in applying for California Victim Compensation Program (CalVCP). CalVCP can help pay crime-related expenses when there is no other</p>	
<u>Healthcare Services</u>	Alzheimer's Senior Daycare		(951) 672-9536
	Department of Public Health Asthma Program	Pending information from agency	(951) 358-4977
	California Health Advocates-Senior Medicare Patrol	California Health Advocates-Senior Medicare Patrol program is dedicated to empowering seniors, their family members, and caregivers to prevent healthcare fraud. Our work involves helping seniors resolve issues around Medicare and Medi-Cal, referring potential Medicare fraud cases to the Medicare fraud investigators, and outreach work throughout the state of California. Our outreach work consists of presentations that aim to educate seniors on how to protect themselves from falling victims to Medicare fraud, the importance of checking their Medicare Summary Notices, and most importantly, how to protect, detect, and report potential Medicare fraud. To report potential Medicare fraud or to schedule a presentation in your area, please contact our Senior Medicare Patrol office at 855-613-7080.	(855) 613-7080 www.cahealthadvocates.org
	Caregivers Support Group	For caregivers of Alzheimer's, Parkinson's, stroke and dementia victims, Sun City Gardens Retirement Community	(951) 672-1685
	Cystic Fibrosis	Cystic Fibrosis information and assistance	(714) 938-1393
	Inland Empire Health Plan (IEHP)	Pending information from agency	

	Medicare Patrol (Senior Patrol)	Senior Medicare Patrol (SMP) helps Medicare and Medicaid beneficiaries avoid, detect, and report health care fraud.	(855) 613-7080
	Mental/Behavioral Health - Older Adult Services	<p>Older Adult Services seeks to assist consumers in recovering and maintaining a physical and emotionally healthy lifestyle so that they are able to remain in their home or community based housing for as long as possible.</p> <p>The Older Adult Services Programs provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adult Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, consult with primary care physicians, and link to health and other mental health specialty services. Peer and family support services are also available.</p>	<p>Riverside: (951) 509-2400</p> <p>Perris: (951) 443-2200</p>
	National Eye Care Project	Eligible callers will be referred to a nearby eye physician and surgeon who will provide the care at no out-of-pocket cost. Person must be age 65 or older and unable to pay for the care	(800) 222-3937
	Ostomy Association	Help for people who have had or will have colostomy, ileostomy or urostomy surgery	(951) 926-2898
	Public Guardian	<p>The Public Guardian provides conservatorship investigation and administrative services. The division provides forensic psychiatric support for persons placed under the Welfare and Institutions Code conservatorship.</p> <p>Conservatorship - is a court proceeding to appoint a manager for the financial and/or personal care needs of the individual who is either physically or mentally unable to provide for these needs alone.</p>	(951) 955-1540
	Visiting Nurse Association	Skilled nursing and therapy services at home	(951) 413-1270
Hospitals	Kaiser Medical Center/Moreno Valley Community Hospital	27300 Iris Avenue, Moreno Valley, CA 92555	

	Menifee Valley Medical Center	28400 McCall Blvd, Menifee, CA 92585	(951) 679-8888
	Riverside Community Hospital	4445 Magnolia Ave, Riverside, CA 92501	(951) 788-3000
	Riverside University Health System (RUHS) Medical Center Patient & Family Services	26520 Cactus Ave, Moreno Valley, CA 92555	(951) 486-4350
	VA Loma Linda Healthcare Center	11201 Benton St, Loma Linda, CA 92357	(909) 825-7084
Housing Authority <u>Phone: (951) 351-0700</u>	Adult Literacy Program	One-to-one reading tutoring for adults	(951) 657-0796
	Retired and Senior Volunteer Program	Volunteer opportunities for seniors 55+	(951) 929-0423
	Shared Housing	Provides housing alternatives for seniors and others	(951) 652-3591
	Community Associations Institute	Information and education for community association homeowners, board members, and managers	(951) 784-8613
	TSI	Transportation services for elderly and disabled people	(951) 358-9175
Law Enforcement	Banning Police Department	City of Banning	(951) 922-3170
	Beaumont Police Department	City of Beaumont	(951) 769-8500
	Cabazon Sheriff's Station	Cherry Valley, Calimesa, Whitewater	(951) 922-7100
	Desert Hot Springs Police Department	City of Desert Hot Springs	(760) 329-2904
	Moreno Valley Police Department	City of Moreno Valley	(951) 486-6700
	Palm Desert Sheriff's Station	Unincorporated areas of Desert Hot Springs, Indian Wells, Garnet, Desert Haven, Palm Desert, Rancho Mirage, Sky Valley, Thousand Palms	(760) 836-1600
	Palm Springs Police Department	City of Palm Springs	(760) 323-8116 www.pspd.gov
	Perris Sheriff's Station		(951) 210-1000
	Riverside County Sheriff's Department - Sheriff's Court Services (West)	Moreno Valley, Riverside, Jurupa Valley, Eastvale, Norco, Corona, and adjacent unincorporated communities.	(951) 955-2420

	Riverside County Sheriff's Department - Sheriff's Court Services (Central)	Temecula, Murrieta, Menifee, Wildomar, Perris, Hemet, Banning, Beaumont, Lake Elsinore, Idyllwild, and adjacent unincorporated communities.	(951) 304-5050
	Riverside County Sheriff's Department - Sheriff's Court Services (East)	Cabazon, Indio, Palm Springs, Desert Hot Springs, Cathedral City, Coachella, La Quinta, Palm Desert, Thermal, Desert Center, Blythe, and adjacent unincorporated communities.	(760) 863-8257
Riverside County Library System Phone: (951) 369-3003	Eddie Dee Smith Senior Center	Services seniors of the Jurupa Valley Community by providing various activities from outdoor excursions, social events, health & wellness programs to pedicures and manicures.	Lynne Craig 951-275-9975
Park & Open Space District Phone: 1(800) 234-7275	Charles Meigs Community Center	The newly designed, LEED-certified Charles Meigs Community Center in Mead Valley serves the unincorporated community of about 18,000 residents, providing social, health, family services, food programs and recreational activities.	Beth Musial-Martey 951-210-1580
Department of Public Social Services	Adult Protective Services	Adult Protective Services (APS) provides a system of in-person response, 24-hours a day, 7 days a week, APS Social Workers receive and respond to reports of dependent adult and elder abuse of individuals in Riverside County. We serve dependent adults (age 18 and older) and the elderly (age 65 and older). The goal of APS is to intervene and assist elder or dependent adults to alleviate physical, sexual and financial abuse, neglect, isolation and abandonment, abduction and mental suffering.	Toll Free, 24-hours a Day, 7 Days a Week: (800) 491-7123 Please Call 911 in the Event of an Emergency
	Alternatives to Domestic Violence/Family Justice Centre/Abuse Later in Life Program	The Later in Life program is dedicated to providing services and raising awareness around abuse that is specific to survivors of abuse that are over the age of 50. Service provided: Advocacy & court accompaniment, protective orders, support groups, specialized safety planning, help with shelter, relocation & referrals, individual counseling	(951) 955-5846
	Alzheimer's Association	The Alzheimer's Association is the worlds leading voluntary health organization in alzheimers care, support & research. Programs: Caregiver Center, Support Groups, Online Tools, 24/7 Helpline, Education & E-Learning, On-line Tools and Safety Center.	(800) 272-3900 www.alz.org

Cash Assistance Program for Immigrants (CAPI)	CAPI is a state program that provides cash assistance to elderly and disabled immigrants who may not be eligible for federal Supplemental Security Income (SSI). Some immigrants who are not eligible for SSI may be able to receive cash assistance under this program.	(888) 960-4477
C.A.R.E. Program	The C.A.R.E. Program provides services to victims of elder abuse and consumer crime in Riverside County. As part of the Adult Services Division, we investigate incidents of consumer fraud against elders (65+) or dependent adults (18-64) and we assist the person in resolving the situation and protecting themselves. We also provide presentations, trainings, and information sessions to professional and community groups about <u>how to recognize and report elder abuse</u> .	(800) 476-7506
Center Against Sexual Assault (CASA)	C.A.S.A. also offers free and confidential support with a professional counselor to all survivors of sexual violence.	(866) 373-8300
Domestic Violence Advocacy Project	Free legal services to qualifying low income persons and seniors. Help with restraining orders, divorces <u>and child support related to domestic violence</u>	(800) 226-4257/ (888) 805-6455
In-Home Supportive Service (IHSS)	A home care program that helps elders, dependent adults and minors live safely in their own homes or <u>other non-institutional settings</u> .	(888) 960-4477
IHSS Public Authority	Assists In-Home Supportive Services (IHSS) consumers in Riverside County by recruiting, screening, and training home care providers who are available to assist our IHSS consumers in their own homes. This service is available at no cost to the IHSS consumer. The Public Authority has established a registry of screened home care providers who can be matched with elderly and disabled IHSS consumers needing	(888) 470-4477
Homeless Programs Assistance	Homeless Programs & Emergency Food & Shelter Program	Dial 2-1-1

Office on Aging	Office on Aging/HelpLink, Riverside County	<p>The Riverside County Office on Aging has identified five priority goals to guide its work during the 2012-2016 planning process.</p> <p>Goal I: Community for All Ages - to promote aging friendly communities by engaging new partners, strengthening existing alliances, increasing awareness, providing information and assistance, and streamlining access to services through collaboration with and the integration of community based programs.</p> <p>Goal II: Vital Aging - to promote and empower older adults to improve their health and quality of life by providing more community based services, encouraging preventative health and wellness through lifelong learning, increasing social activation, promoting behavior changes for managing chronic medical conditions and helping older adults to adopt healthier lifestyles.</p> <p>Goal III: Aging Forward - to advocate for a more <u>integrated and responsive service delivery system and</u></p>	<p>(800) 510-2020 www.rcaging.org</p> <p>Network of Care online database: www.riverside.networkofcare.org</p>
	911 Senior Emergency Cellular Phone Program	Cellular phones are delivered to at-risk seniors 60 years of age or older who live alone, or with a caregiver, and may have difficulty reaching a stationary phone in an emergency. The phones are not connected to a service, but are still capable of connecting the Senior to the 911 emergency response system.	(800) 510-2020
	Health Insurance Counseling Advocate Program (HICAP)	HICAP provides information and assistance with Medicare, managed care (HMOs), long-term care insurance and other related health insurance issues. Trained volunteer counselors offer objective information to help seniors and other Medicare beneficiaries make good health care decisions. When problems arise, HICAP counselors can help resolve them. All services are free of charge	(800) 434-0222 www.hicaprc.org
	Foster Grandparent Program	Foster grandparents give supportive assistance to children in elementary schools	(951) 929-0423

	Grandparent Program Warmline	Provides custodial grandparents and relative caregivers with referral services to community resources, social service programs and/or support groups	(800) 303-0001
	Grandparents Raising Grandchildren	Provides assessment, advocacy and service linkages for grandparents and their grandchildren. Gives referrals for childcare, links grandparents with services they need.	(951) 791-3573 Toll Free: (800) 510-2020
	Ombudsman Services (Facility Visits)	Volunteers are trained to provide advocacy and support to vulnerable individuals in nursing homes. This includes record review, one-on-one client meetings, follow-up, and investigating and resolving a complaint to make sure that seniors are getting the treatment they deserve and the care that they need	(951) 929-0196 Toll Free: (800) 510-2020
	Senior Companion Program	Companions provide assistance and friendship to isolated or homebound seniors	(951) 929-0423
<u>Veteran's Services</u>	Veteran's Services	Mission Statement: " To promote and honor all veterans and to enhance their quality of life and that of their dependents and survivors through counseling, claims assistance, education, advocacy, and special projects." Our department is the local point of contact for veterans and thier families to get assistance with obtaining veterans benefits from local, state and federal agencies. Types of benefits include, VA disability compensation benefits, VA Pension benefits, Death Pension benefits, Special Monthly Pension Housebound or Aid and Attendance benefits for elderly war time veterans or widows that need assistance of another person with their daily living needs, survivors benefits, burial benefits, VA healthcare benefits, VA life Insurance benefits, VA homeloan benefits etc. We also work collaboratively with agencies to assist with housing homeless veterans, assisting incarcerated veterans, refer to employment assistance, home ownership assistance. We are mandated reporters and the majority of veterans are age 65 or older.	(951) 955-3060
			Vietnam Veterans Counseling Center

HOTLINES	
Services Information	2-1-1
ADV	1-800-339-7233
Alzheimers Association/Safe Return	1-800-272-3900 (Spanish: 800-633-5767)
APS	1-800-491-7123/fax 951-358-3969
CARE	1-800-476-7506
Community Action Utility Assistance	1-800-999-5584
CPS	1-800-442-4918/fax 951-413-5122
CSLB	1-800-321-2752
Dept of Corporations/SAIF	1-866-ASK-CORP (1-866-275-2677)
Dept of Insurance	1-800-927-HELP (1-800-927-4357)
Grandparent's "WarmLine"	800-303-0001
HELPLine Crisis/Suicide Prevention	951-686-HELP (951-686-4357)
HICAP	1-800-434-0222
In-Home Supportive	1-888-960-4477
Inland Caregiver Resource Center	1-800-675-6694
Inland Counties Legal Services	951-368-2555
Long Term Care Ombudsman	1-800-231-4024/fax 951-686-1687
Mental Health	1-800-706-7500
Office on Aging	1-800-510-2020
Public Authority	1-888-470-4477
Rape Abuse & Incest National Network (RAINN)	800-656-HOPE (800-656-4673)
Riverside Area Rape Crisis Center	951-686-7273
SMART (Western County)	951-509-2400/fax 951-509-2405
Veteran's Administration	1-800-481-2101
RSO Non Emergency	951-776-1099/800-950-2444(all locations)